



Welcome to the &Sports Court at The Ampersand

The &Sports Court is located on the ground floor on the North side of the building. It is accessible via the East shuttle elevators on the GN level. It can be viewed through the ceiling to floor windows on the main floor of the Ampersand lobby.

MEMBERSHIP

The &Sports Court is part of the amenities included in your Aspen Club Membership. All tenants may use the &Sports Court. Any change in personal information (name, address, health status) must be reported to Aspen Properties to keep your Aspen Club membership current.

MANAGEMENT

The &Sports Court is managed and operated by Aspen Property Management.

BOOKINGS

Once your Aspen Club Master Waiver has been signed via the Aspen App, you will automatically be able to book a time slot in the &Sports Court, and your Mobile Door Access will be programmed for access during your booking time slot. Bookings are limited to eight- 30 minute time slots at a time. All bookings for this amenity are on a first come first serve basis.

HOURS

The & Sports Court is currently available to be booked 24/7. All booking time slots are available on the Aspen App and a booking is required to use the &Sports Court. Please note the HVAC hours for this amenity below.

HVAC HOURS

Monday – Friday	6:00 AM – 8:00 PM
Saturdays	9:00 AM – 4:00 PM
Sundays & Statutory Holidays:	OFF

ACCESS

Once you have downloaded the [Aspen App](#) and clicked “request membership”, your office tenant contact will need to approve your access to the App. Once approved, you will be able to create your login and will be required to complete the **Aspen Club Master Waiver** registration form. Upon completion you will receive access to all amenities in the Aspen portfolio.

You will find the Aspen App in the App Store or Google Play Store.

Once you have completed the above steps, access to The Ampersand amenities will be granted to you through our **Mobile Door Access (MDA)** system. Each amenity is equipped with a state-of-the-art Kisi reader, that uses Bluetooth, NFC and Location services to verify your identity and grant access upon use. Please go to the home page on the App, click "Door Access" and touch the back of your phone to the MDA reader and the door will unlock for you. For security and monitoring purposes we kindly ask that you scan your phone each time you enter one of the facilities, even if someone has held the door open for you.

iPhone users – the NFC functionality of apple products is directly linked with "Apple Wallet" you may notice the wallet popup when scanning, this is an issue we are aware of, and are unable to fix. If you have "express mode" enabled under door access, and your phone is nearby, you can simply swipe your hand or other solid object in front of the reader, without having to present the device.

CHANGEROOMS / SHOWERS

Changerooms and showers, located in the Fitness Centre, are available for use before or after your &Sports Court booking. In the changerooms you can find towels, shampoo, conditioner, body wash, basic toiletries and day use lockers with code locks.

SPORTS COURT POLICIES

- & **Equipment Supplied** – Basketballs are available within the &Sports Court. You may also use your own ball if you wish to bring one; however, you do so at your own risk.
- & **Pickleball** – Pickleball net is supplied and to be kept under the drywall overhang when not in use. The paddles and balls are available within the &Sport Court. Please use at your own risk and place the net away once finished your session.
- & **Damages to the Sports Court** – Tenants using the &Sports Court are responsible for any damage incurred during their time within the facility, costs may apply. This includes any damages to the equipment located therein.
- & **Respect for Others** – Please show respect for others by refraining from using foul language or shouting while you are using the &Sports Court.
- & **Food and Drink** – Food and beverages are not permitted in the &Sports Court, with the exception of plastic or metal water bottles.



- & **Dress Code** – Indoor appropriate running/gym shoes are required at all times. No sandals or open toed shoes are permitted. Active wear must be clean and odour-free.
- & **Scents** – In consideration of others with allergies or sensitivities to scents, please refrain from using scented products in the &Sports Court, including the following: lotions, powders, sprays, and perfumes.
- & **Disinfectant Wipes** – Please use the disinfectant wipes provided to clean all equipment after use. Note: disinfectant wipes are not to be flushed down the toilet.
- & **Questions** - If you have any questions regarding the &Sports Court, please contact our Concierge at 403.781.8519

SAFETY & EMERGENCY PROCEDURES

- & The double glass doors that are located on the north side of the &Sports Court are not intended for access into or out. They are for emergency use only.
- & In the case of severe injury or medical emergency or afterhours concerns, phone 911 immediately and notify our 24 hour Security team at 403.781.8500.
- & Please use the facility only in your booked time slot.
- & Aspen Properties is not responsible for lost or stolen items.
- & Please be advised that the &Sports Court is monitored through our CCTV system.

